

JOHN MCGRATH

I am a dedicated and passionate hospitality management student at École hôtelière de Lausanne (EHL) in Switzerland, the world's leading hospitality management school. With a strong foundation in the industry's theoretical and practical aspects, I am adept at combining my academic knowledge with real-world applications. My education at EHL has equipped me with critical skills in customer service excellence, strategic business management, and innovative hospitality solutions. I thrive in multicultural environments, collaborating with diverse teams and engaging with international clientele.

WORK EXPERIENCE (Internships)

Guyana Marriott Hotel - Guyana

January - February 2024

Front Office | Executive Lounge | Guest Experience Agent

L'Hôtel de Beaune - France

5* Luxury hotel in the heart of Burgundy

August - December 2023

Front Office Agent | Breakfast Cook and Server | Concierge

Ocean Hotels Manager Trainee - Barbados

Award-winning 5 Star all-inclusive resorts

September - December 2022

(O2 Beach Club & Spa/Sea Breeze/South Beach)

Front Office | Concierge | Waiter | Barman

Cara Lodge - Guyana

May-August 2021

Front Office | Waiter | Barman

EDUCATION

The École hôtelière de Lausanne - Switzerland

2023 - current

-Currently enrolled for the AP course for the Bachelor of Science in International Hospitality Management course

The School of the Nations - Guyana

2017 - 2022 (Graduated A Levels)

Queens College - Guyana

2015 - 2017

The top 1% of Guyana gains entry after writing a national exam



CONTACT



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ACHIEVEMENTS

Academics - School of the Nations

"Certificate of Recognition" - 2022

"Best in Science Stream" - 2022

"Consistent High Performance" - 2022

"Outstanding Cambridge Learner's Award" - 2021

"Merit Award" Sports - 2019

Honour Roll's student - 5 Years

SKILLS

Excellent Communication Skills

Multitasking

Proficient in Microsoft Office

Proficient in Room Master

Mathematician

Quick Learner

Never Backs Down

Team Player

Great sense of Humour

REFERENCES

Dr. Steve Surujbally

Past Chairman of Guyana Elections Committee (GECOM)

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Miss Simone Phillips

High School Principal

School of the Nations

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